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# PATENT ABSTRACTS OF JAPAN

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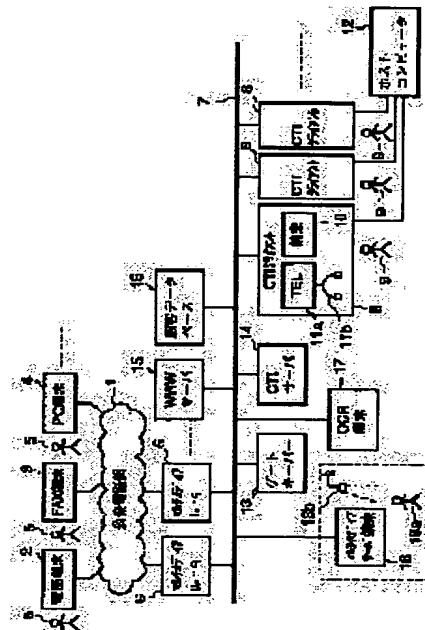
(21)Application number : 10-284270 (71)Applicant : TOSHIBA CORP  
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OUCHI TAKU

## (54) CTI SYSTEM AND DISTRIBUTED CTI SYSTEM

### (57)Abstract:

**PROBLEM TO BE SOLVED:** To process a plurality of information sets whose data forms differ, such as audio data, image data and code data in the lump.

**SOLUTION:** The system is provided with a multimedia router 6 that converts audio data or code data received from a telephone terminal 2 or a PC terminal 4 connected via a public telephone network 1 into packet data and outputs the data to a LAN 7, and converts packet data addressed to each terminal and outputted to the LAN 7 into audio data or code data and outputs the converted data to the public telephone network 1, a plurality of CTI clients 8 that use audio data or code data with each terminal connected via the multimedia router 6 to the LAN to conduct various corresponding jobs, and a gate keeper 13 that connects to the LAN, decides a connection relation with each terminal via the multimedia router and gives an instruction to the multimedia router.



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